


<b>Search Notes</b>  	<b>Application/Control No.</b>  10720868	<b>Applicant(s)/Patent Under Reexamination</b>  HELBLING ET AL.
	<b>Examiner</b>  THJUAN K ADDY	<b>Art Unit</b>  2614

### SEARCHED

Class	Subclass	Date	Examiner
379	218.01	11/3/10	TKA
379	88.02	11/3/10	TKA
379	67.1	11/3/10	TKA
379	266.01	11/3/10	TKA
709	202	11/3/10	TKA
379	265.01	11/3/10	TKA
379	265.02	11/3/10	TKA
379	265.09	11/3/10	TKA

### SEARCH NOTES

Search Notes	Date	Examiner
EAST: search terms: agent; operator; directory; service; call; center; query; request; Internet; search; engine	11/3/10	TKA
EAST: christopher near2 helbling.in.	11/3/10	TKA
US-PGPUB: (gather\$5 or obtain\$5 or get\$6) near3 (called or contact) near3 (information or number) and ((service near center) or (contact near center) or (call near center)) near4 automatic\$7 near4 (storing or store or stored or added or add or adding) near5 (called or contact) near3 (information or number) near4 ((contact near list) or phonebook or addressbook or (address near book) or (phone near book)).clm.	11/3/10	TKA
US-PGPUB: 379/218.01 and (agent or operator) near4 quer\$7 near5 (directory or (address near book) or addressbook or (phone near book) or phonebook) and (user or subscriber or customer or party or calling or caller) near3 request\$7 and (internet or (search\$5 near2 engine)) and quer\$7 and (agent or operator).clm.	11/3/10	TKA
US-PGPUB: 379/218.01 and directory near2 (lookup or look-up or assistance) and (email or e-mail or video or photograph or image) and (call or contact or service) near center and (name or street or city or state or (zip near code) or (fax or facsimile)) and number near3 availabl\$6 and (error or fail\$5) and bill\$5 and search near engine and address.clm.	11/3/10	TKA
US-PGPUB: (agent or operator) near4 quer\$7 near5 (directory or (address near book) or addressbook or (phone near book) or phonebook) and (user or subscriber or customer or party or calling or caller) near3 request\$7 and (internet or (search\$5 near2 engine)) and quer\$7 and (agent or operator).clm.	11/3/10	TKA

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US-PGPUB: directory near2 (lookup or look-up or assistance) and (email or e-mail or video or photograph or image) and (call or contact) near center and (name or street or city or state or (zip near code) or (fax or facsimile)) and number near3 availabl\$6 and (error or fail\$5) and bil\$5.c/m.	11/3/10	TKA
See attached Search History: US-PGPUB	11/3/10	TKA
See attached Search History	11/3/10	TKA

### INTERFERENCE SEARCH

Class	Subclass	Date	Examiner
379	218.01	11/3/10	TKA
379	265.01	11/3/10	TKA
379	265.09	11/3/10	TKA

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